

ROK 2016 Downgrade Anleitung

Step 1

- 1.1 Folgenden Link öffnen <https://ebiz3.mentormediacorp.com/HPEDGRCR/>
- 1.2 Auf «Request New Order» klicken



Step 2

- 2.1 Die kompletten Shipping Informationen eingeben
- 2.2 Mit «Next» weiter

Shipping Information

Please enter your shipping information.

Mandatory Fields *

| | | | |
|-------------------|-----------------|-------------|---------------------|
| Ship to Country * | SWITZERLAND | City * | Emmen |
| First Name * | ALSO | State | Please select State |
| Last Name * | Schweiz | Zip Code * | 6032 |
| Company * | ALSO Schweiz AG | Address 1 * | Meierhofstrasse 5 |
| Email Address * | eg-ch@also.com | Address 2 | 6032 Emmen |
| Phone Number * | 0412661600 | | |

NEXT

Step 3

3.1 Wählen zwischen «Downgrade Kit» oder «Replacement Recovery Media»

3.2 Certificate of Authenticity eingeben



3.3 Productinformationen abfüllen und unten das benötigte Produkt auswählen

3.4 «Proceed to shipment#»

Media Selection

Please choose required option *

Downgrade Kit (DVD Media + License Key)
 Replacement Recovery Media (DVD Media)

Certificate of Authenticity (COA) *

| | | | | |
|-------|-------|-------|-------|-------|
| 12321 | 21211 | 21212 | 12121 | 12121 |
|-------|-------|-------|-------|-------|

[Where to find the COA no.](#)

Note: Pulldown options are not available if COA ID entry is missing.
Please select your existing product information.

Purchased Product *
Windows Server Standard Edition

Purchased Version *
2016

Preferred Language *
English

Preferred SKU# Version *
Please select SKU# Version

Shopping Cart Summary

| | COA | KIT PART NO | KIT CATEGORY | KIT VERSION | KIT LANGUAGE |
|------------------------|-------------------------------|-------------|---------------------------------|-------------|---|
| DELETE | 12321-21211-21212-12121-12121 | 871708-022 | Windows Server Standard Edition | 2012 R2 | English, French, Italian, German, Spanish |

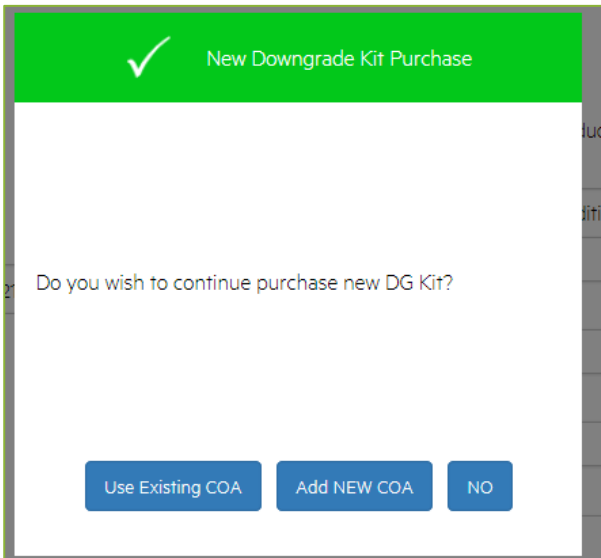
[BACK](#) [PROCEED TO SHIPMENT](#)

Step 4

4.1a Wenn keine weiteren benötigt werden auf «Use Existing COA» klicken

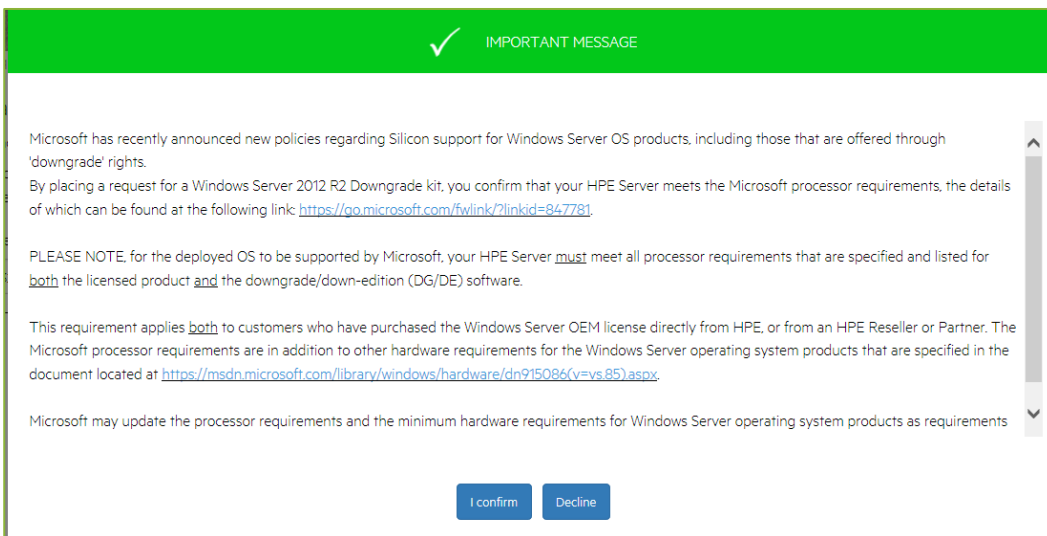
4.1b Wenn noch weitere benötigt werden auf «Add NEW COA»

4.1c Zum Abbrechen auf «NO» klicken



Step 5

5.1 «confirm»



Step 6

6.1 Prüfen der Ship & Bill to Adress

6.2 Shipping method wählen, Standard oder Express

6.3 Prüfen der Stückliste

6.4 Bestätigung der Terms and Conditions

6.5 «Proceed»

Order Request / Shipping Information / Media Selection / Shipping Mode

Shipping Mode

Please enter your order information.
Mandatory Fields *

| SHIP TO ADDRESS | BILL TO ADDRESS |
|---------------------------------------|------------------------|
| First Name* Eric | First Name* |
| Last Name* Weiler | Last Name* |
| Company* ALSO Schweiz AG | Company* |
| Address 1* Meierhostrasse 5 | Address 1* |
| Address 2 6032 Emmen | Address 2 |
| City* Emmen | City |
| State/Province Please select State | State/Province |
| Zip/Postal Code* 6032 | Zip/Postal Code |
| Country/Territory* SWITZERLAND | Country/Territory* |
| Email* eric.weiler@also.com | Phone (Daytime)* |
| Verify Email* eric.weiler@also.com | Phone (Mobile) |
| Phone (Daytime)* 0412661000 | |
| Phone (Mobile) | |

Same As Ship To Address

Please select your carrier
Postal Delivery: 7 to 14 days after the items leave the factory.
Express Delivery: 3 to 5 days after the items leave the factory.
All transit lead time will be measured when the product ships out from factory.

Shipping Method
 Standard Postal (Free of Delivery Charge)
 Express (There will be an expedited fee charge)

| # | COA# | KIT PART NO. | KIT PART DESCRIPTION | PRICE/UNIT |
|------------------------|-------------------------------|--------------|---------------------------------------|------------|
| 1 | 12321-21211-21212-12121-12121 | 871708-022 | Kit DVD WS12 R2 Std DG en/fr/it/de/es | \$0.00 |
| Total Product Price: | | | | \$0.00 |
| Shipping/Handling: | | | | \$0.00 |
| Remote Area Surcharge: | | | | \$0.00 |
| Sales Tax / VAT / GST: | | | | \$0.00 |
| Total Order Cost: | | | | \$0.00 |

Important Notice
Import duties and taxes are not included in the item price or shipping cost.
Buyers may be subject to estimated 0.00% of Duty and 8.00% of VAT charges for customs clearance. Customs taxes will vary according to ship to country.

Please read before proceeding

- The price shown does not include import duties and taxes.
- The Buyer is responsible for any applicable duties and taxes, and other import charges related to customs clearance in your home country, as per local regulations.
- Once you accept the order, you have agreed and acknowledged the responsibility for payment of all duties and taxes (including but not limited to VAT if applicable).
- No Cancellation and Refund will be allowed upon order confirmation.
- If your order is undeliverable, or if you refuse delivery of the order you have placed, you will still be responsible for payment of all duties and taxes. Shipping charges are non-refundable for undeliverable or refused shipment.
- If one or all of the provided Proof of Purchase (PoP) is not valid, the complete order will be cancelled. Customer will have to place a new order only for COAs for which Customer has valid PoP.

I have read and agreed to the Terms and Conditions.